

Aged Care Jargon Buster

A quick-reference guide to common aged care terms and acronyms used across Australian aged care services.

ACAS	Aged Care Assessment Service (only Victoria uses the term ACAS). See ACAT.
ACAT	Aged Care Assessment Team — the team that assesses a person's care needs and eligibility for government-funded aged care services.
Accommodation Payment	The payment made for accommodation in a residential aged care home, paid as a lump sum (RAD), daily payments (DAP), or a combination of both.
Accreditation	The process by which an aged care home is assessed against the Aged Care Quality Standards to confirm it meets required standards of care and safety.
Aged Care Funding Instrument (ACFI)	The tool historically used to assess a residential aged care resident's care needs and determine the level of government subsidy paid to their provider.
Commonwealth Home Support Programme (CHSP)	A government-funded program that provides entry-level support services to help older Australians continue living independently at home.
DAP – Daily Accommodation Payment	A daily payment made for accommodation costs in residential aged care, as an alternative or supplement to a lump-sum RAD.
Daily Fee	The basic daily fee all residential aged care residents pay to cover everyday living costs such as meals, cleaning, and laundry.
ESF – Extra Services Facility	An aged care facility approved to charge additional fees for a higher standard of accommodation, food, and services beyond the basic standard.
HCP – Home Care Packages	Government-subsidised packages of coordinated care and support services delivered to help people remain living safely at home.
In-home Care Services	Support services delivered in a person's own home to assist with personal care, daily living tasks, or health needs.
ILU's – Independent Living Units	Self-contained units, typically within a retirement village or aged care community, where residents live independently.

LGBTI	Lesbian, Gay, Bisexual, Transgender and Intersex. Aged care providers are required to deliver inclusive, non-discriminatory care to LGBTI clients.
MTF – Means Tested Fee	An additional daily fee some residential aged care residents may be asked to pay, based on an assessment of their income and assets.
Palliative Care	Care focused on providing relief from pain and other symptoms of a serious illness, along with support for quality of life, often in the later stages of life.
RAD – Refundable Accommodation Deposit	A lump-sum payment for accommodation in residential aged care, which is refunded when the resident leaves the aged care home.
Respite	Short-term residential or in-home care that provides temporary relief for full-time carers, or lets a person trial residential aged care.
SRF – Supported Residential Facility	A privately-run facility offering accommodation and support to older or vulnerable people, regulated at the state level rather than under the Commonwealth Aged Care Act.
Veteran's Supplement	An additional payment available to eligible veterans receiving aged care services, to help with the cost of their care.